Shivam Gulati

**OBJECTIVE:**

To enhance my professional and technical skills with innovativeness in a reputed organization that can provide me a career with challenges, rewards and growth. A hardworking professional with an analytical mind, good business sense and design skills. I look forward to achieving success in the teams and in the organization in which I work.

**SUMMARY :**

* Having total **5.2 years of experience in Manual Testing.**
* Understanding business’s requirements and mapping them into test scenarios/conditions.
* Methodology knowledge –**Agile Model**, **V Model**, **Waterfall Model**.
* Working experience on **Rally tool**.
* Expertise in reviewing and creating Test Design, Test suite, Test Cases and their execution with bug reporting.
* Involved in creation of project traceability matrix, test plan, test strategy document and other HM audit documents.
* Ability to handle multiple priorities and manage with deadlines.
* Complete knowledge about bug tracking tool (Jira) & other testing processes.
* Involved in Test Case Review meeting, Client meeting and directly interacting with Clients.
* Experience of database testing.
* Involved in **Test plan** review meetings.
* Expertise in **Peer To Peer Review**
* Knowledge of web Service testing ( **REST and SOAP**)
* Handled all **Customer communication**& Operations Support Escalations.
* Knowledge of **Linux operating system**.
* **Penetration testing** with the help of Burp tool.
* Experience of Test case Writing and execution on **HP QC ALM tool**.

**EDUCATION**

* B-Tech (EC), from IEC College of engineering and Technology Greater Noida in 2009.
* Intermediate , from SD Inter College UP in year 2003
* High School from SD Inter college UP in year 2001

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Software/Tools** | SOAP UI , Burp Tool ( Penetration testing) , HP QC ALM , Rally Tool |
| **Defect Tracker** | Jira , Bugzilla , Burt tool |
| **Databases** | SQL Server 2012 |
| **Operating Systems** | Win XP,Win 7, Win8 , Linux |
| **Methodology knowledge** | Agile Model , V Model , Waterfall Model |

**WORK EXPERIENCE**

**PROJECT#1**

Project Name : NetApp Automation store

Client : NetApp

Duration : Feb 2016 – Till date

**Project Details**: NetApp Automation Store

The Storage Automation Store is a place where you can download certified software packs to use with On Command Workflow Automation, On Command Unified Manager and On Command Performance Manager to extend data management capabilities. Workflow packs are designed for use with On Command Workflow Automation, to help you meet storage automation and integrations needs. Simply download the pack, import it, and then execute it from within Workflow Automation.

**Roles & Responsibilities**

* Testing of the issues.
* Review & prepare Test Scenarios/Test Cases in QC ALM
* Execute High level Test Case & Test Data
* Responsible of environment setup to the bugs.
* Involved in face to face customer interactions.
* Involved in reporting software bugs (Burt tool) and interacted with developers to resolve technical issues.
* Responsible for planning, monitoring, tracking, controlling and provide status to client and also responsible for all communication with the client.
* Keep track of the new requirements / change in requirements of the Project and accordingly updating the test case document and test data.
* Testing of bugs raised by the customers
* Updating the daily status report.

**PROJECT#2**

Project Name : APTRA vision

Client : NCR

Domain : Finance

Duration : July 2015 – Jan 2016

**Project Details**: NCR Vision

APTRA Vision is a multi-vendor self-service ATM management system that puts operational performance into context with what really counts—consumer experience. With a complete and accurate view of your self-service network, APTRA Vision will help you to successfully manage your business and plan for future development. With the help of this application Banks can manage its entire ATM network. NCR vision is the Application Used to manage the ATMs of different Banks. This application is used by the different customers in all over the world. Incident created on ATMs (Low cash, Cash out etc.) are Reported to the Bank with the help of this application and we can also create the dispatch on the created incidents. Incident can be created manual and automatic. User can login into the application and see the entire incident Generated and when it is closed. With the help of this application user can see all the details of Manage client (ATM) and present condition of that ATM.

**Roles & Responsibilities**

* Testing of the issues.
* Responsible of Apply the hotfix and retest the issue.
* Review & prepare Test Scenarios/Test Cases in QC ALM
* Attend daily Scrum meeting.
* Execute High level Test Case & Test Data
* Responsible of environment setup to the bug.
* Involved in face to face customer interactions.
* Involved in reporting software bugs and interacted with developers to resolve technical issues.
* Responsible for planning, monitoring, tracking, controlling and provide status to client and also responsible for all communication with the client.
* Keep track of the new requirements / change in requirements of the Project and accordingly updating the test case document and test data.
* Testing of bugs raised by the customers
* Updating the daily status report.

**PROJECT#3**

Project Name : VM Deployment

Client : Samsung

Domain : Retail

Duration : December 2014 – June 2015

**Project Details**: VM Deployment

VM Deployment Project has two major parts Web Application and mobile Application. This application is used for the promotion of the Samsung products. Web Application is used for the creation of the Campaign and beat plan and Mobile application is used for the deployment of POSMs. This system basically helps the Visual Merchandisers (VM) to deploy the Point of Sale Material (POSM) materials at various Samsung outlets following the laid out beat plan (Permanent Journey Plan-PJP) for various VM(s) by Area Operations Managers (AOM) and uploaded by CHIEL RO of various regions for promotional campaigns or generic deployments for various Samsung divisions, currently there are two divisions CE& HHP, covering promotion of range of Samsung products falling under these two divisions. During the deployment VM captures the data/image pertaining to deployed POSM material at various outlets and synchronize the data with corporate server for further data processing and reporting.

**Roles & Responsibilities**

* Requirement Analysis
* Understanding of Test Plan
* Creation of Use cases.
* Requirement Gathering form client
* Review & prepare Test Scenarios/Test Cases
* Execute High level Test Case & Test Data
* Defect/Bug Reporting
* Involved in face to face customer interactions.
* Involved in reporting software bugs and interacted with developers to resolve technical issues.
* Responsible for planning, monitoring, tracking, controlling and provide status to client and also responsible for all communication with the client.
* Keep track of the new requirements / change in requirements of the Project and accordingly updating the test case document and test data.
* Cross Browser Testing
* Updating the daily status report

**Project #4**

Project Name : You Tube Testing

Client : Google

Duration : August 2014 – September 2014

**Project Details:** YouTube is Video sharing Website. This site allows the users to upload, View and share the Videos and this make use the Adobe Flash Video and HTML 5 Technologies to display a Wide variety of user-Generated and Corporate media Video, TV Clips and other contents , and Educational Videos.

**Roles & Responsibilities**

* Involved in writing manual test cases, defect logging, bug tracking.
* Involved in writing the Test cases.
* Performed Regression, Functional, and Smoke testing.
* Expertise in Peer To Peer Review.
* Updating the weekly status report
* Execute High level Test Case & Test Data

**Project #5**

Project Name : Trinetra

Client : Sony

Domain : Embedded

Duration : December 2013- August 2014

**Project Details**: This is Camera Domain testing Project. A digital Signal reflex camera is digital camera combining the optics and mechanism of single lens reflex camera. Testing of different type of camera applications as focus application, white balance application, and red eye function. Digital Camera works on different modes P mode, S mode, M mode, Auto mode. DSLR Camera Can capture the Image of Far objects and user can adjust the focus values and White balance and can also set the red eye effect according to the requirement.

**Roles & Responsibilities**

* Involved in writing manual test cases, defect logging, bug tracking.
* Involved in writing the Test cases.
* Performed Regression, Functional, and Smoke testing.
* Expertise in Peer To Peer Review.
* Updating the weekly status report
* Execute High level Test Case & Test Data
* Updating the weekly status report
* Keep track of the new requirement from the project.
* Giving suggestion to make quality better for all aspects

**Project #6**

Project Name : Brainfuse Application testing

Client : Brainfuse.com

Domain : Education

Duration : June 2011-August 2013

**Project Details**: Brainfuse provides affordable online Homework help to Libraries national wide through its services, One to one Homework help. This is an Online Education Website. With the help of this site Student can connect with the tutors and Tutor can connect the Students. Student can take the help for any Subject as (mathematics, Science etc.). In this application User can download the Tutorials for different Subjects.

**Roles & Responsibilities**

* Involved in writing manual test cases, defect logging, bug tracking.
* Involved in writing the Test cases.
* Performed Regression, Functional, and Smoke testing.
* Expertise in Peer To Peer Review.
* Updating the weekly status report
* Execute High level Test Case & Test Data
* Updating the weekly status report
* Keep track of the new requirement from the project.
* Giving suggestion to make quality better for all aspects

**PERSONAL DETAILS**

|  |  |
| --- | --- |
| Fathers Name | :Ram Prakash Gulati |
| Address | :164/9 Gandhi colony, Muzaffar Nagar , UP ( 251001) |
| Email ID | :Gulati.shivam2008@gmail.com |
| Local Address | :A-279, New Ashok Nagar , New Delhi (110096) |
| Passport Number | : N3475415 |
| Contact Numbers | : 9999880156, 8800581780 |